



20 August 2025

# Market Transformation Advisory Board (MTAB) Meeting

CalMTA is a program of the  
California Public Utilities  
Commission and is administered  
by Resource Innovations.

# Agenda



Time	Agenda item	Presenter
9:00 a.m.	<b>1. Welcome, Introductions &amp; Agenda</b>	Stacey Hobart
9:10 a.m.	<b>2. COI Declarations &amp; Review Draft MTAB Meeting Notes 6/27/25</b>	Stacey Hobart
9:15 a.m.	<b>3. Commercial Rooftop Units: Market Characterization</b>	Cynthia Kan
9:45 a.m.	<b>4. Commercial Rooftop Units: Logic Model and Market Transformation Theory</b>	Rick Olson-Huddle
10:15 a.m.	<b>5. Public Comment</b>	
10:20 a.m.	<i>Break (10 min)</i>	
10:30 a.m.	<b>6. Commercial Rooftop Units: Logic Model &amp; Market Transformation Theory - <i>continued</i></b>	Rick Olson-Huddle
11:30 a.m.	<b>7. Review Commercial Building Efficiency Accelerator (CBEA) Advancement Plan Comment/Response Summary</b>	Rick Olson-Huddle
11:50 a.m.	<b>8. Public Comment</b>	
11:55 a.m.	<b>9. Next Meeting &amp; Next Steps</b>	Stacey Hobart
Noon	<i>Adjourn</i>	

***Phone participants will be muted throughout the meeting and can raise their hand during the public comment period to be unmuted.***



# MTAB meeting notes



Draft MTAB meeting notes

June 27, 2025

# COI Declarations

CalMTA is a program of the California Public Utilities Commission and is administered by Resource Innovations.



# MTAB declaration of COI



## MTAB eligibility

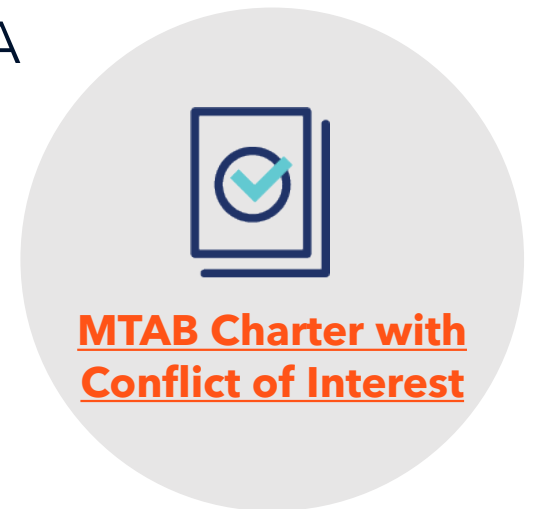
- Can't receive funding from CalMTA or be in pursuit of funding

## Recusal requirements

- Can't bid on RFP/RFQ if giving input after Phase I
  - All ideas under development are now in Phase II except CBEA
- Those with competitive interest can recuse from discussion, but must leave MTAB if responding to RFP
- Agree not to influence remaining MTAB members
- Interpretation, if needed, done by CPUC staff

## Transparency

- Public meetings and process where COI concerns can be raised by the public



# CalMTA COI policies



- The CalMTA program has robust COI policies to ensure decision-making is transparent, impartial, and unbiased.
- The Resource Innovations team that administers CalMTA has deep experience implementing market transformation and other energy efficiency programs in California and throughout North America.
- Resource Innovations employees and subcontractors who function in decision-making roles for CalMTA are firewalled from any ongoing work with California utilities or other covered entities and sign COI certifications.
- CalMTA seeks CPUC approval when there is a need to draw on specialized expertise from subject matter experts who also support work with covered entities.

# CRTUs *Idea to Initiative* topics

## MTAB meeting

### Part 1

- Market Characterization
- Logic Model
- Market Transformation Theory

**August 20**

### Part 2

- Market Progress Indicators & Milestones
- Product Assessment
- Total System Benefit & Cost Effectiveness

**September 29**

### Part 3

- Evaluation Plan
- Draft Market Transformation Initiative Plan & Appendices

**November 12**





# 3. Idea to Initiative: Commercial Rooftop Units (CRTUs)

Cynthia Kan | Contractor, Cadmus Group

Rick Olson-Huddle | Strategy Manager

CalMTA is a program of the California Public Utilities  
Commission and is administered by Resource Innovations.

August 20, 2025





# What is an RTU?



**Rooftop Units (RTUs)** package a variety of components into a single unit to serve a building's **heating, cooling, and ventilation** needs.

Traditionally sit on the roof of **small- to medium-sized** non-residential buildings

Can provide heating via **gas-powered furnace, electric resistance, or heat pump.**

# What is a CRTU?

Single-zone **heat pump** RTU with 3-20 tons of cooling

## Connected Controls and Commissioning (CCC)

- Application-based startup and commissioning
- Automated fault detection and diagnostics (beyond Title 24)
- Remote connection
- Demand response

## Variable-speed heat pump

Exceed federal minimum cooling efficiency by at least 20%







# Commercial Rooftop Units Market Characterization

Key Findings and Conclusions

Cynthia Kan, Cadmus Group

CalMTA is a program of the California Public Utilities Commission and is administered by Resource Innovations.

August 20, 2025





# Market characterization goals



Characterize recent RTU sales in California



Identify relevant voluntary and required regulations impacting RTUs



Understand the supply-side dynamics of the RTU market



Understand the demand-side dynamics of the RTU market



Assess the light commercial HVAC workforce



Estimate Incremental Price

# Methodology

## Secondary research

(Literature review, permit applications, programs and policies, etc)

- 40+ data sources
- Purchased and publicly available

## Interviews

(Stakeholders, workforce, contractors, distributors, manufacturers)

- 50+ interviews
- Within CA and nationally

## Surveys

(RTU decision makers)

- 70 facility managers
- 68 building owners

## Price research

CRTU features

- Request bids
- Secondary research

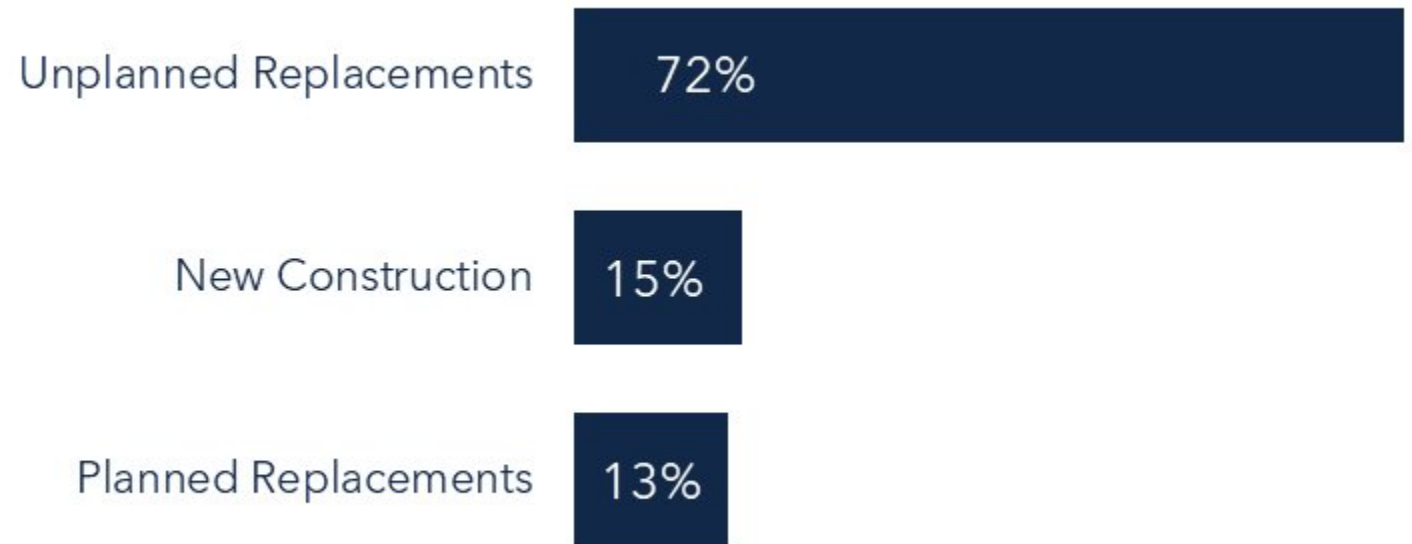
# Key finding #1

## The RTU market can be subdivided into two markets: custom design/build and “two-minute” purchases

Manufacturers estimated 80% of the market are “two-minute” replacements

Contractors said 72% of sales were unplanned replacements, in line with the literature

Contractor RTU sales by scenario (n=18)



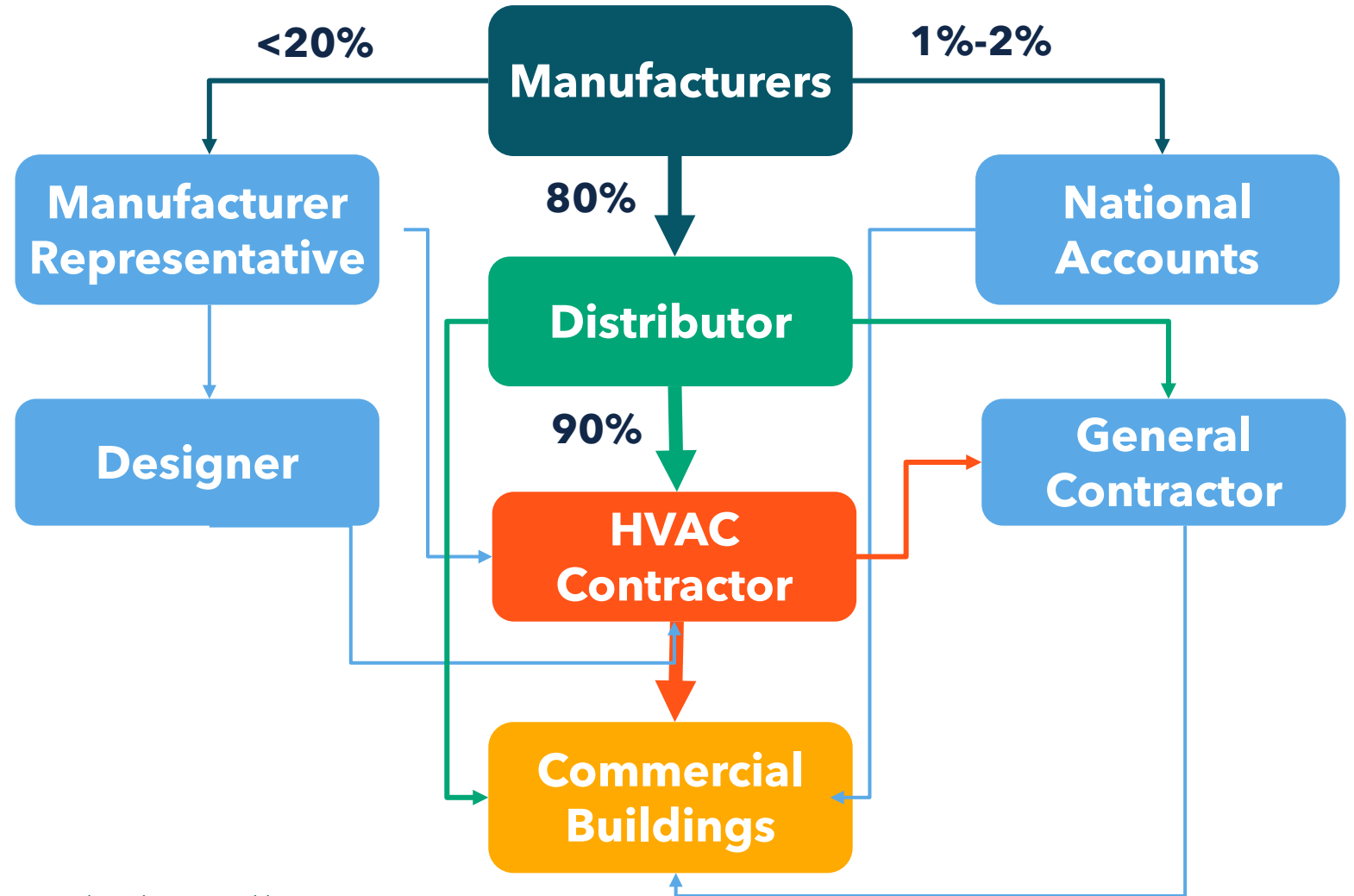
Source: CalMTA HVAC interviews



# Supply chain map



- Multiple pathways from manufacturer to end user
- Most installations involve HVAC contractor unless on-site HVAC personnel are present (e.g. university)



# Key finding #2

## Many regulations and industry standards (required and voluntary) apply to RTUs



**Federal standards** vary by equipment type and capacity. Units <5.4 tons use SEER2 while those 5.4+ tons use IEER for cooling efficiency. 2029 update.



**Title 24** regulates aspects of RTUs not covered under federal efficiency standards, such as economizer fault detection and diagnostics (AFDD), and automated demand response.



**U.S. Environmental Protection Agency (EPA) Refrigerant Mandates** starting January 1, 2025, R-410A no longer allowed, now must use A2L refrigerants. A2L systems have a leak detection system due to increased flammability.

# Potential regulations impacting RTUs

**Building Standard Performance (BPS)** requires existing nonresidential buildings over a certain size to improve energy efficiency

**California Air Resources Board (CARB)** is seeking to establish space and water heater standards that would impose bans on the sale of new mixed-fuel and dual-fuel RTUs as soon as 2029



# Potential regulations impacting RTUs (cont.)

**Bay Area Air Quality Management District** has adopted regulations which mandated that residential and commercial furnaces manufactured after January 1, 2029, must not emit NO<sub>x</sub> during operation

**South Coast Air Quality Management District** Rule 1111 aims to reduce NO<sub>x</sub> emissions from natural gas-fired furnaces (both residential and commercial). However, Rule 1111 is currently being challenged in the Central District of California court

# Voluntary Programs

## Market transformation/ development organizations

- Northwest Energy Efficiency Alliance
- Minnesota Center for Energy and Environment
- US DOE Commercial Building Heat Pump Accelerator
- California Heat Pump Partnership
- Consortium for Energy Efficiency

## CPUC oversight programs

- GoGreen Financing
- Comfortably CA
- Codes & Standards
- CalNEXT
- On-Bill Financing

## Municipal programs

- L.A. Department of Water and Power
- Silicon Valley Power
- City of Anaheim
- Commercial Property Assessed Clean Energy

# Industry organizations

## Industry Organizations developing industry standards, performance certification, and trainings

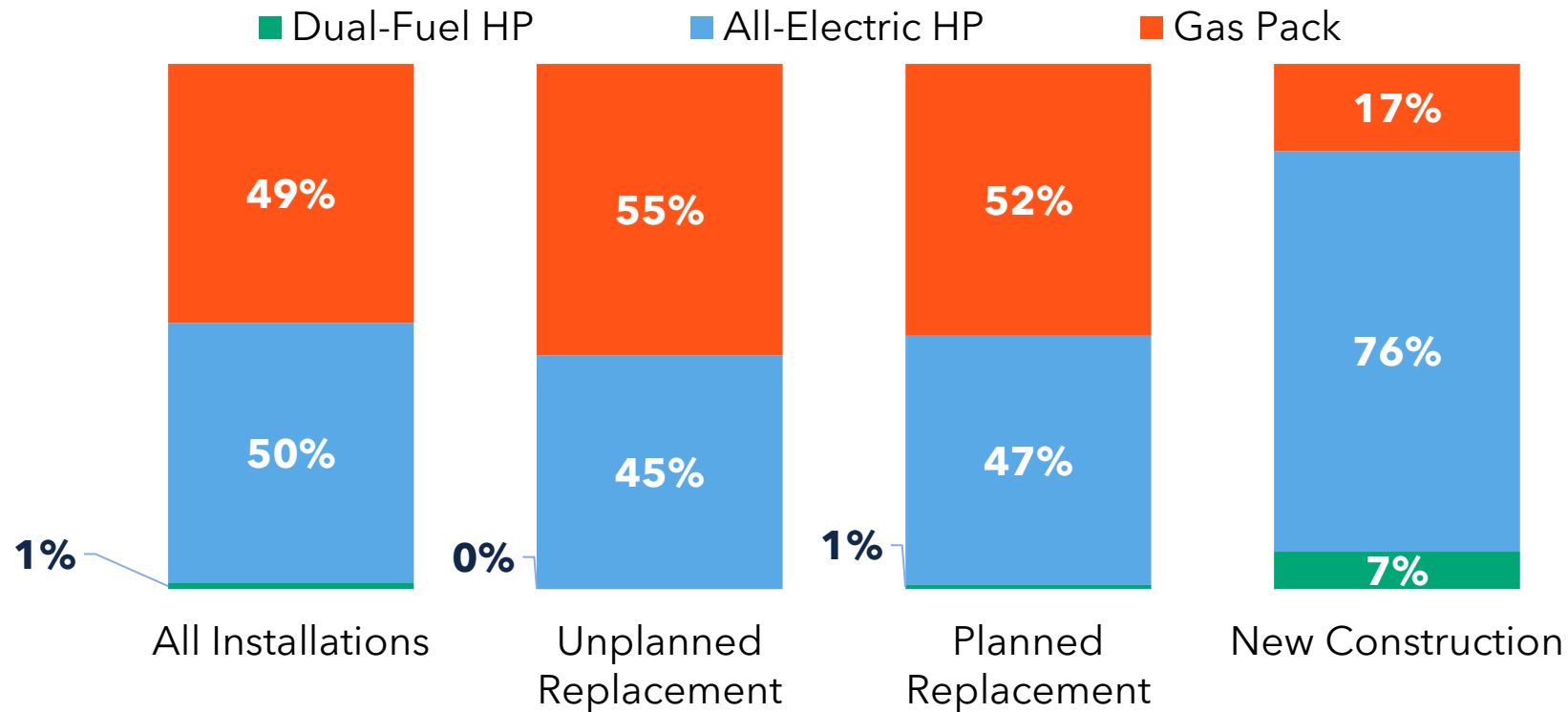
- Air Conditioning, Heating, and Refrigeration Institute (manufacturers)
- Heating Air-conditioning Refrigeration Distributors International (wholesale distributors)
- American Society of Heating, Refrigerating and Air Conditioning Engineers (members have 12+ years of industry experience)
- Air Conditioning Contractors of America (contractors)
- Sheet Metal and Air Conditioning Contractors' National Association (contractors that have a signed collective bargaining agreement)
- Refrigeration Service Engineers Society (technicians and contractors)



# Key finding #3

## Heat pumps are a significant share of the California RTU market

Contractor sales by fuel type and installation scenario (n=18)

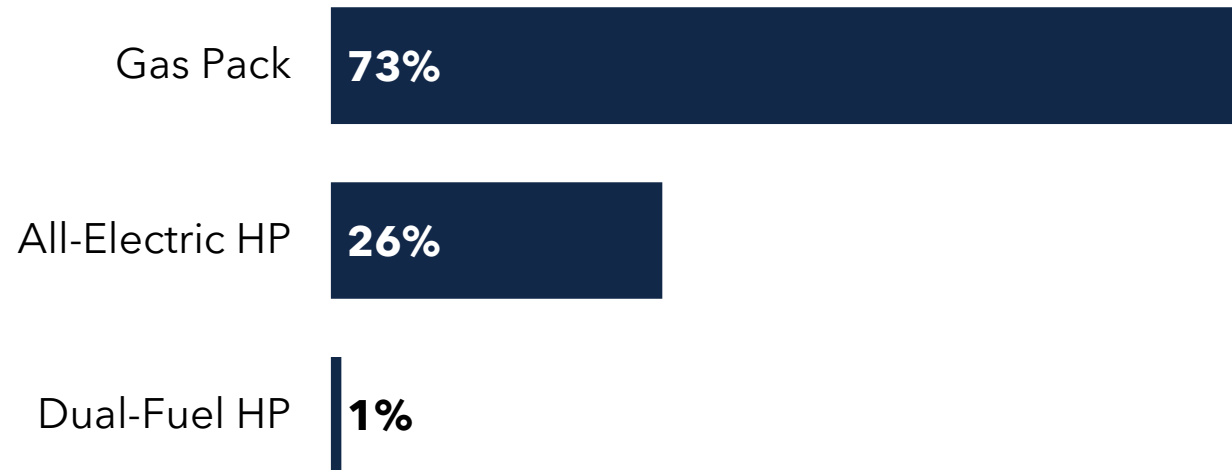


Source: CalMTA HVAC interviews, results weighted by sales

## Key finding #3 (cont.)

### Heat pumps are a significant share of the California RTU market

Distributor sales by fuel type (n=5)



Source: CalMTA HVAC interviews

# Key finding #4

## Decision-making in commercial buildings is complex and varies based on the type of decision-maker

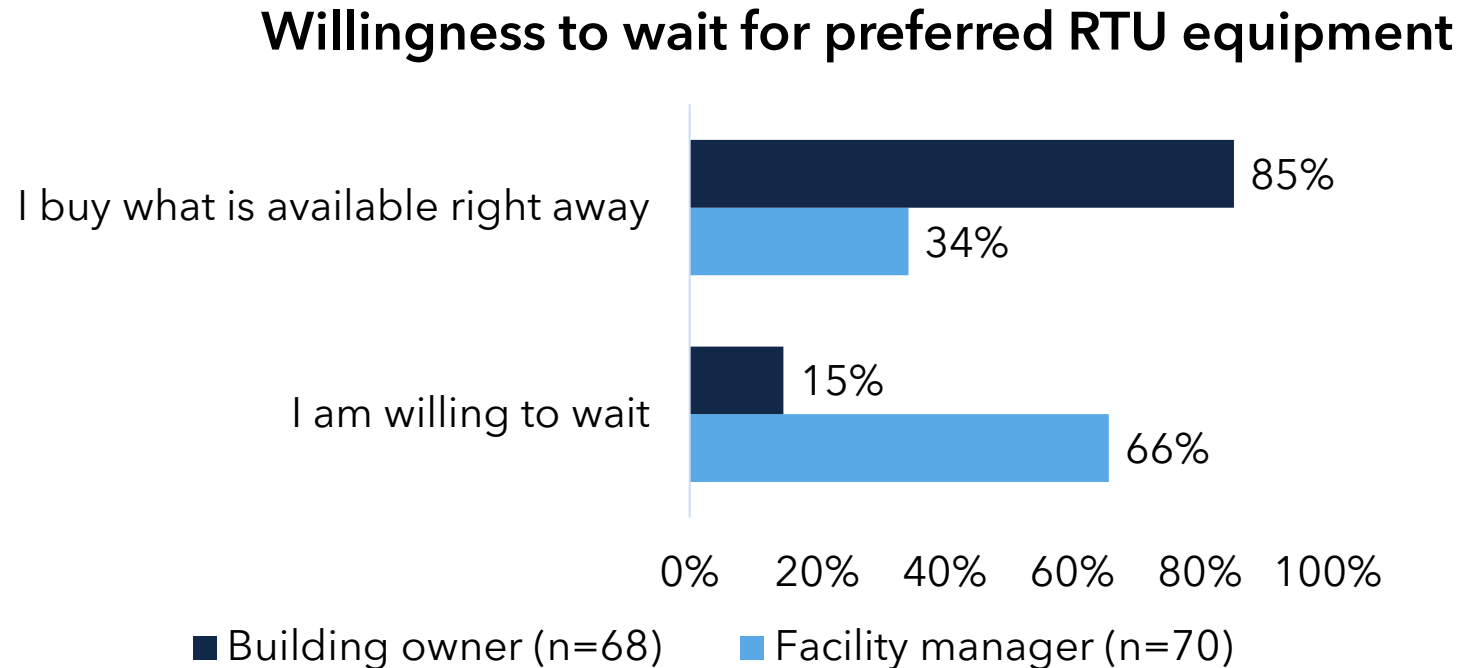
Types of RTU buyers reported by contractors (n=18)



Source: CalMTA HVAC interviews

# Key finding #4 (cont.)

## Building owners are less likely to wait for preferred RTU equipment than facility managers

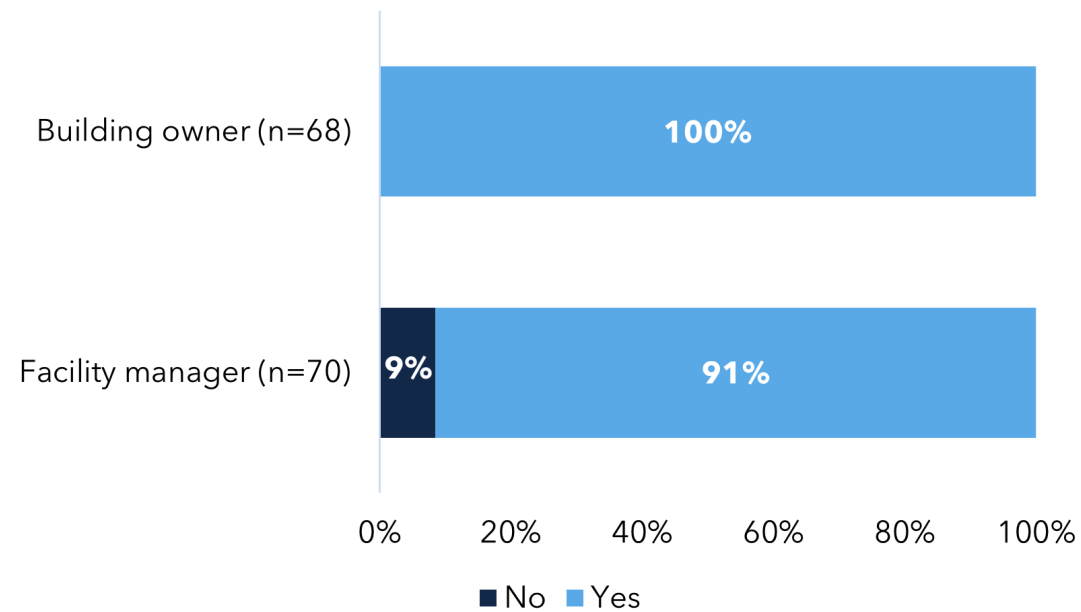


Source: CalMTA HVAC Decision Maker Survey

# Key finding #4 (cont.)

## Most decision makers were interested in a connected RTU

### Willingness to consider Wi-Fi/internet connected RTU

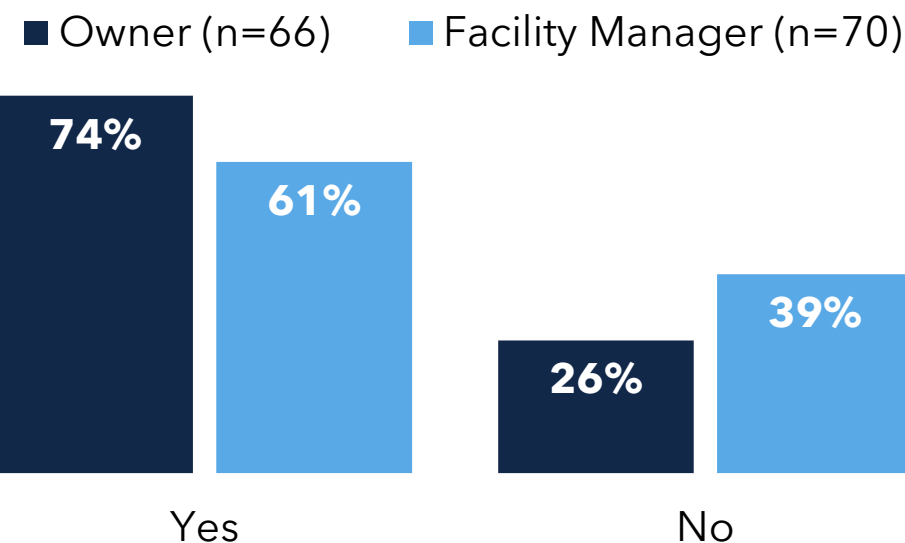


Source: CalMTA HVAC Decision Maker Survey



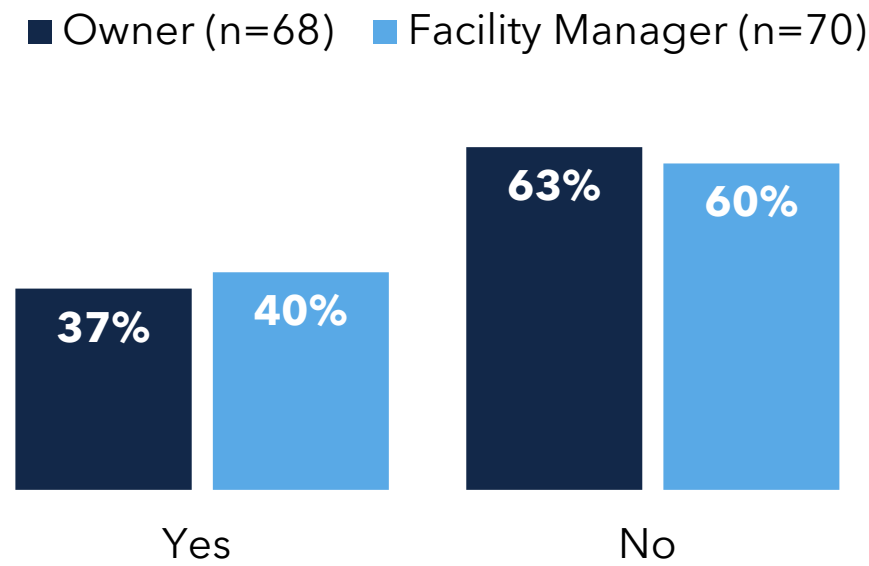
# Willingness to adopt heat pump

Most decision makers were willing to consider replacing a furnace with HP



Source: RTU Decision-Maker Survey - "Would you consider replacing the furnace system with a heat pump system?"

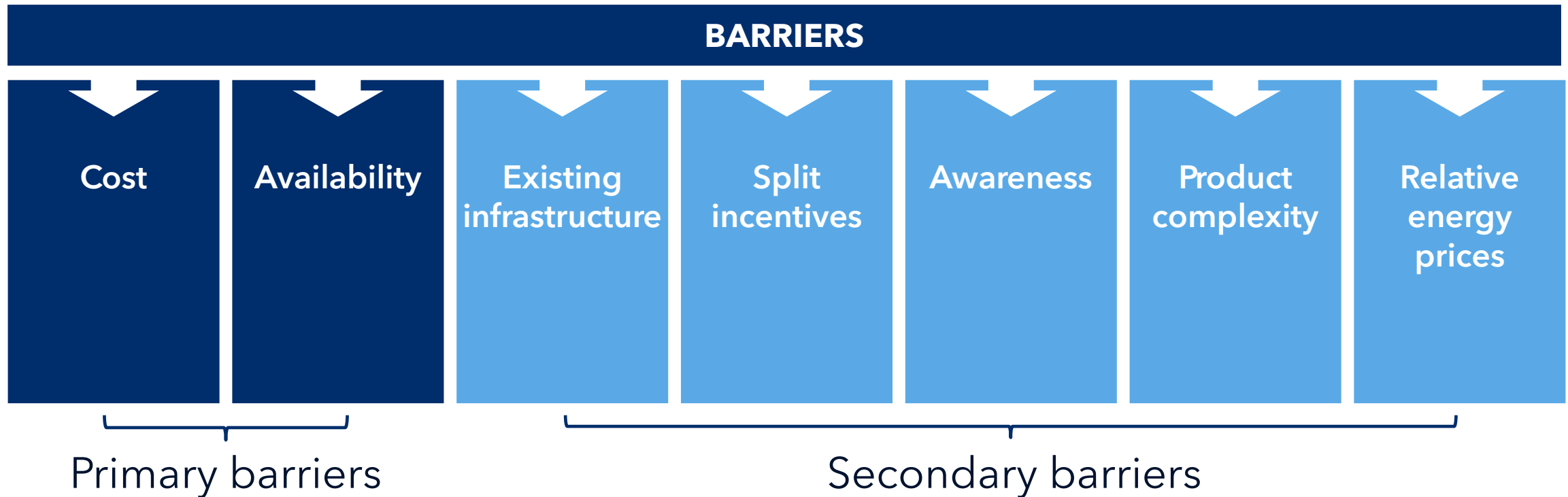
However, they were less inclined to consider a HP if it meant an increase in energy costs



Source: RTU Decision-Maker Survey - "Are you willing to switch to a heat-pump RTU if it means energy costs may increase?"

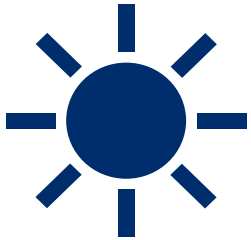
# Key finding #5

**There are several barriers impeding the broad adoption of efficient RTUs. Availability and cost are the main barriers in the two-minute market**



# Key finding #6

**There is a shortage of experienced HVAC workers, especially during the busy summer months**



HVAC  
demand is  
seasonal



Strong  
competition for  
workers



Desired  
characteristics  
and certifications



Employer  
challenges

# CRTU pricing & challenges

Many factors impact installed costs:

● Location

● Quantity

● Efficiency

● Crane/transportation

● Tonnage

● Curb adapter

● Building modifications

● Installation difficulty

- RTU pricing is generally not publicly available
- Contractors or their suppliers reluctant to provide information



# CRTU pricing & challenges cont.

- **CCC** may be standard on some product lines but not available or optional on others, manufacturer says incremental cost not zero but relatively small
- **High efficiency cooling** meeting 20% better than code criteria not available in all tonnages for most mass-market brands
- **Inverter compressors** are usually a custom feature, not common in the mass-market brands
- **RTU with all proposed features \$3,800/ton more than code min RTU** however this quote includes features that go beyond program requirements

# Questions?



# 4. CRTU Logic Model & Market Transformation Theory

Rick Olson-Huddle | Strategy Manager

CalMTA is a program of the California Public Utilities  
Commission and is administered by Resource Innovations.

August 20, 2025





# Vision for the future

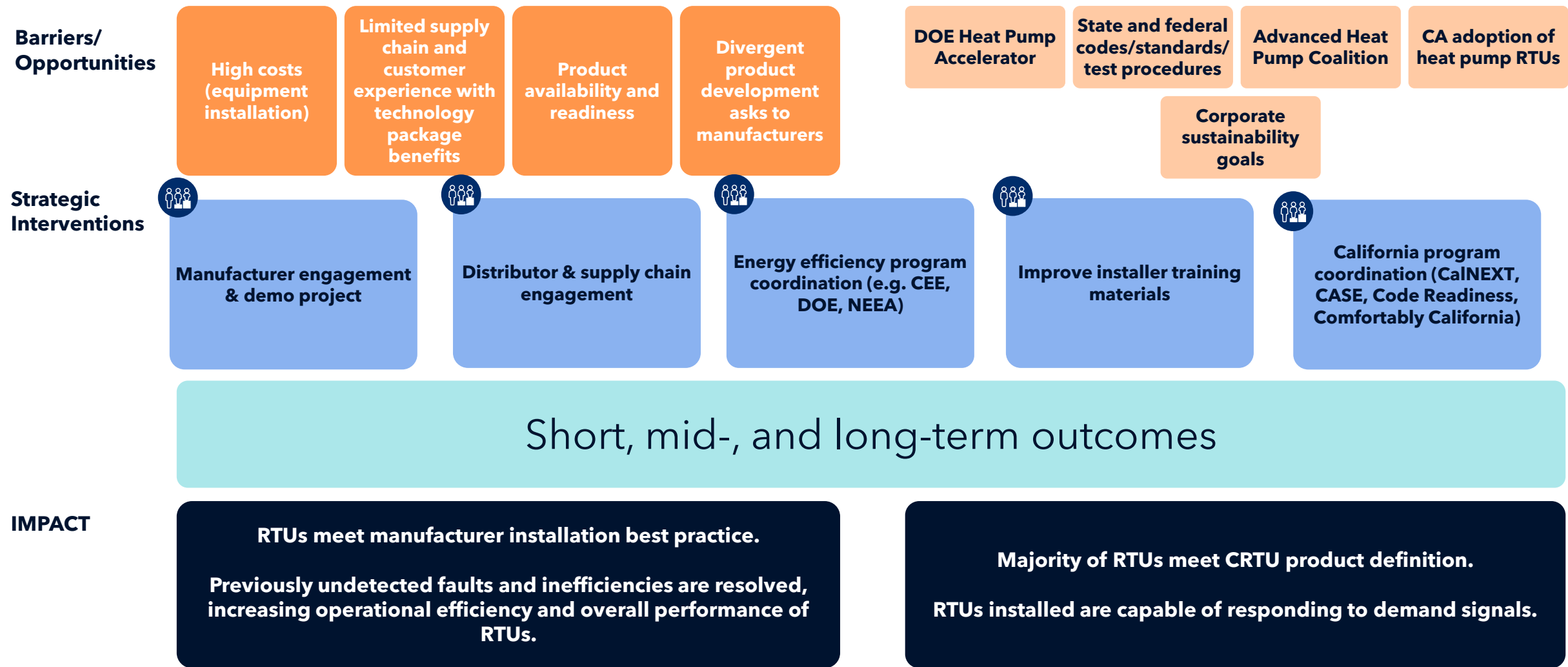
- Majority of RTUs sold in CA align with our product definition
  - Focus on replacements, esp. the 2-minute market
- Connected Controls & Commissioning (CCC) will **reduce installation errors** and **optimize performance** over lifetime
  - HVAC contractors recognize the value of CCC
- RTUs are capable of responding to demand calls

CCC gets adopted first, then variable speed & high-efficiency cooling RTUs will follow





# Snapshot of Logic Model



# Logic Model - barriers

High cost



Product availability  
& readiness



Limited supply chain  
and customer  
experience with CRTUs



Divergent product  
development asks to  
manufacturers



## Key

 Market

 Financial

 Technology

# Logic Model - opportunities

U.S. Department of  
Energy (DOE)  
Commercial Building  
Heat Pump Accelerator



2029 New Federal  
Test Procedure



California's  
adoption of heat  
pump RTUs



## Key



Corporate  
sustainability goals



Advanced Heat  
Pump Coalition



# Logic Model – interventions

Manufacturer  
engagement & demo  
project



Distributor and  
contractor  
engagement



Energy efficiency  
program coordination



Upgrading installer  
training materials



California program  
coordination



## Key



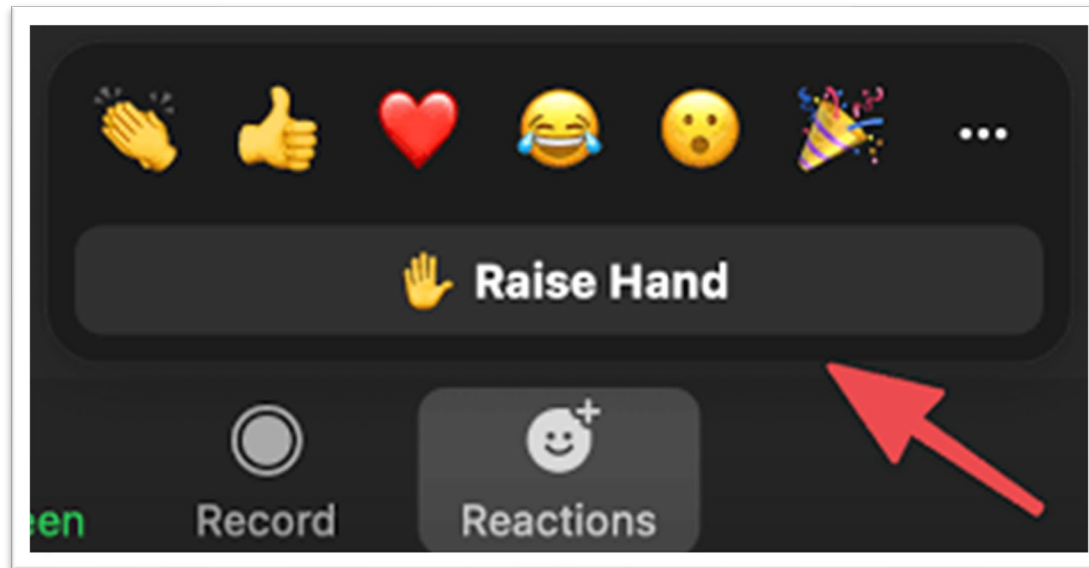


# Questions?

## 5. Public Comment



Raise your hand using the “Reactions” feature and we will allow you to unmute yourself.



**Break (10 min)**  
**We will be back soon.**





## 6. CRTU Logic Model & Market Transformation Theory – continued

Rick Olson-Huddle | Strategy Manager

CalMTA is a program of the California Public Utilities  
Commission and is administered by Resource Innovations.

August 20, 2025



# Manufacturer engagement

1. CalMTA will collaborate on the development of a **demonstration project**
2. CalMTA will provide **upstream incentives targeted at manufacturers**
3. CalMTA will work to establish **long-term partnerships with manufacturers**

Timeline	Outcomes
1-3 years	Demonstration project & manufacturers refine products
4-8 years	Multiple manufacturers incorporate sensors and CCC as standard practice
10+ years	Market share of products incorporating CCC, variable speed, and IVEC+20% grows.

# Distributor & contractor engagement

1. Build distributor and contractor familiarity and awareness through the **initial demonstration project**
2. Long-term: **support and monitor stocking practices** for CRTU products
  - Leverage distributor relationships with HVAC contractors

Timeline	Outcomes
1-3 years	Demonstration project & distributor awareness
4-8 years	Distribution and standard supply chain channels stock, sell, and promote CRTU product
8-10+ years	RTUs are installed according to manufacturer's best practice, faults are detected, and ongoing performance is optimized.



# Energy efficiency program coordination (e.g., CEE, MN CEE, NEEA, DOE)

1. Actively work to influence organizations to **incorporate sensors and CCC**
2. Coordinate with U.S. Department of Energy's (DOE) Heat Pump Accelerator program
  - **Increased performance** aligns well with variable speed specs
  - Phase II also calls for advanced **controls and functionality**

Timeline	Outcomes
1-3 years	Shared industry tiers/specifications incorporate California needs.
4-8 years	Multiple manufacturers incorporate controls into a broader suite of heat pump product.

# Upgrading installer training materials

1. Develop key messages and education strategies through **manufacturers, supply chain partners, and state programs**
2. Work with market actors to offer materials in multiple languages, accommodating various learning styles, and delivering content through **established workforce education and training** market actors

Timeline	Outcomes
1-3 years	N/A
4-8 years	HVAC installers and workforce are trained- including ESJ communities.
10+ years	RTUs are installed according to manufacturer's best practice, faults are detected, and ongoing performance is optimized.

# California program coordination

1. Coordinate across CalNEXT, Codes & Standards Enhancement, Code Readiness, Comfortably CA **to create consistent program offerings**
2. Build on the foundation of the Heat Pump RTU Working Group to create a **shared technology roadmap.**

Timeline	Outcomes
1-3 years	Manufacturers see aligned CA market
4-8 years	Incentives for RTUs are consistent Installers have confidence in promoting
10+ years	California energy efficiency infrastructure leverages data from CRTU to inform programs

# Theory of market change

IF

**If** manufacturers are incentivized and gain market share for developing products that incorporate CCC...

**If** manufacturers integrate CCC into RTU products intended for the emergency replacement market...

THEN

**then** stocking practices across the distribution network will shift, leading to increased market adoption of CCC

**then** customers will begin to view these features as standard practice, leading to broader acceptance

# Theory of market change cont.

IF	THEN
<p><b>If</b> California programs can align around a common RTU product roadmap...</p>	<p><b>this will</b> reduce market confusion and accelerate the adoption of advanced RTU heat pump technology</p>
<p><b>If</b> major manufacturers receive consistent market signals and coordinated requests from California and national partners...</p>	<p><b>then</b> they will more quickly develop CRTU products</p>
<p><b>If</b> major manufacturers see consistent product tiers from California and national partners...</p>	<p><b>then</b> manufacturers will see value at producing these at scale and that will chip away at first-cost barriers for variable speed heat pump technology and IVEC +20%</p>

# Theory of market change cont.

**IF**

**If** contractors recognize the value of equipment with CCC and adapt their business models to take advantage of them, particularly when available at comparable cost...

**If** RTU products incorporate integrated sensors and CCC...

**THEN**

**then** contractors will help promote CCC

**then** a greater percentage of installations will be completed correctly, and system performance will be optimized – ultimately **resulting in increased energy savings**



# Questions?

# MTI Plan Appendices - All



A: Logic Model Packet

B: Market Forecasting & CE Modeling Approach

C: Product Assessment Report

D: Market Characterization Report

E: External Program Alignment & Coordination

F: Evaluation Plan

G: Risk Mitigation Plan

H: MTI Lifecycle Cost Estimate

I: MTAB Feedback

**Market  
Transformation  
Initiative Plan**

The diagram consists of a large teal circle on the right side of the slide. Inside the circle, the text "Market Transformation Initiative Plan" is written in bold, black, sans-serif font, centered vertically and horizontally.

# MTI Plan appendices - shared 8/20

## **A: Logic Model Packet**

B: Market Forecasting & CE Modeling Approach

C: Product Assessment Report

## **D: Market Characterization Report**

E: External Program Alignment & Coordination

F: Evaluation Plan

G: Risk Mitigation Plan

H: MTI Lifecycle Cost Estimate

I: MTAB Feedback



**Market  
Transformation  
Initiative Plan**

# MTI Plan appendices – shared 9/29

A: Logic Model Packet

**B: Market Forecasting & CE Modeling Approach**

**C: Product Assessment Report**

D: Market Characterization Report

E: External Program Alignment & Coordination

F: Evaluation Plan

G: Risk Mitigation Plan

**H: MTI Lifecycle Cost Estimate**

I: MTAB Feedback

A large teal circle containing the text "Market Transformation Initiative Plan".

**Market  
Transformation  
Initiative Plan**

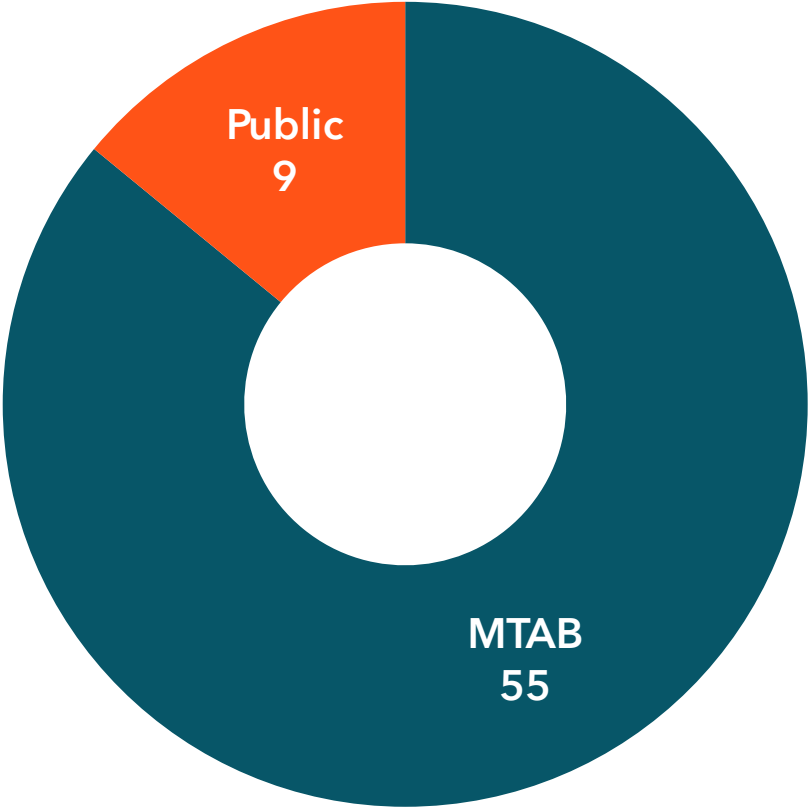
# **7. Commercial Building Efficiency Accelerator (CBEA) Advancement Plan Comment/Response summary**

Rick Olson-Huddle | Strategy Manager

# Feedback received



## Advancement Plan Comments





# Comments and responses: Target market



Consider further refining and focusing the target market.

## **Response:**

**Refined the segmentation strategy** in the Advancement Plan to prioritize factors such as portfolio scale, ownership tenure, and organizational structure.

# Comments and responses: Strategic intervention



Focus on designing tools that are simple, actionable, and adaptable.

## Response:

Updated Section 8 to include **additional research and questions that assess existing tools**, evaluate usability, and inform development of a flexible ownership planning playbook that supports a broad range of decision-making styles and investment strategies

# Comments and responses: Policy and program landscape



Consider strategies that will be resilient across policy scenarios and for tools to help building owners navigate California's complex program landscape.

## Response:

Updated section 8: Market research and technology assessment activities to include **additional research on the implications of federal policy changes and funding availability.**

# Comments and responses: Workforce training and implementation



Consider developing training programs for energy professionals that are curated and accessible to a wide variety of specific market actors.

## Response:

Activities being carried out during phase II of our **research plan will help inform WE&T priorities and align them with market demand.**

# Next Steps

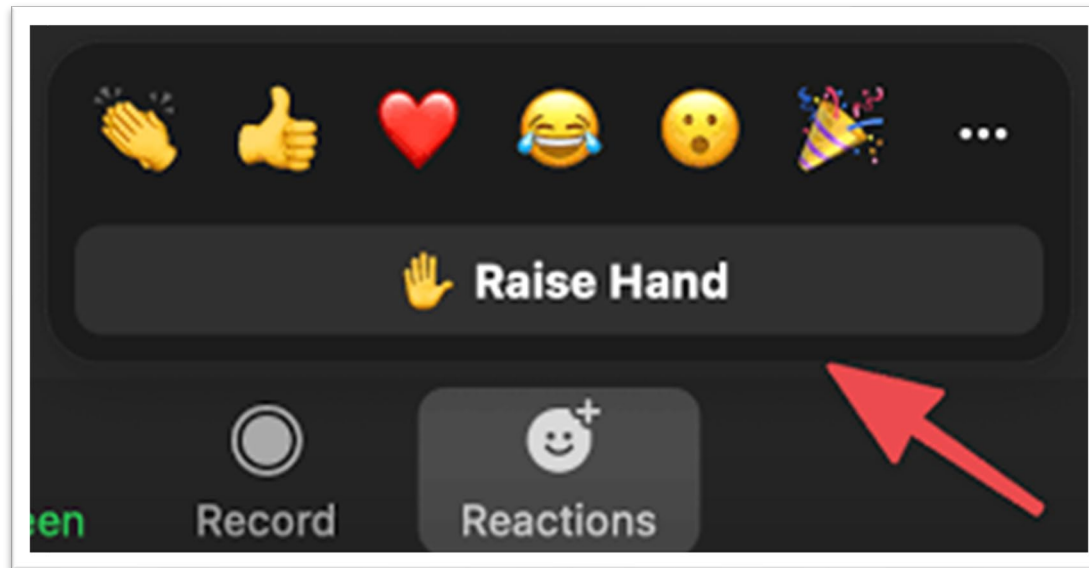


- Final Advancement Plan approved by CPUC
- Post final Advancement Plan on CalMTA.org and the PDA site
- Launch Phase II activities (targeting early September)

## 8. Public Comment



Raise your hand using the “Reactions” feature and we will allow you to unmute yourself.





# 9. Next Meeting & Next Steps

Stacey Hobart | Principal of Engagement & Communications



# Upcoming MTAB meetings



	Mon, Sept. 29, 2025	Wed, Nov. 12 & Thurs, Nov. 13, 2025
Time	1 – 5 p.m.	Between 9 a.m. – 5 p.m.
Location	Virtual – Zoom	In-person SF/Bay Area, location TBD

	Thurs, Jan. 29, 2026	Thurs, Mar. 5, 2026	Wed, Mar. 25, 2026
Time	Between 9 a.m. – 5 p.m.	Between 9 a.m. – 5 p.m.	9 a.m. – 1 p.m.
Location	In-person SF/Bay Area, location TBD	In-person SF/Bay Area, location TBD	Virtual – Zoom

# Transformative Energy Solutions for the public good

Market transformation is a proven approach that works to remove market barriers so that energy efficient, equitable, and climate-friendly approaches become the new standard practice for all Californians.

Sign up for updates at: [calmta.org/subscribe/](https://calmta.org/subscribe/)

Questions? Email [info@calmta.org](mailto:info@calmta.org)

Follow us on  
LinkedIn:

